

DOCENT ROLE



Do you believe stories bridge the gap between the past and the present? If so, we're looking for passionate Docents to lead tours that transform a gallery walk into a meaningful journey. If you are a charismatic speaker who loves connecting people to the heart of Western history—you may be a perfect fit!

ROLE SUMMARY

Docents lead thematic tours that help guests form personal connections with the Museum's collection. Through storytelling, they spark curiosity, wonder and conversation—ensuring each guest leaves with a meaningful experience and a story worth sharing.

IDEAL ATTRIBUTES

- **Guest-Centered** – Anticipate the needs of a group, ensures guests feel included and values their contributions by integrating them into the broader narrative of the tour.
- **Conversational** – Go beyond a standard lecture to foster meaningful, two-way dialogue that respects and honors varying life experiences and knowledge of our guests.
- **Insightful** – Link the historical collection to contemporary life, sparking new perspectives and "aha!" moments.
- **Emotional Intelligence** – Read group dynamics and adjusts the emotional flow of the tour to keep guests engaged.
- **Natural Storyteller** – Utilize storytelling techniques to weave historical facts and figures into cohesive and compelling stories that resonate with guests.
- **Charismatic** – Possess a natural ability to command attention while remaining warm, approachable and encouraging.

REQUIREMENTS

To serve in this role, volunteers must pass a background check, complete required training, commit to a minimum of two regularly scheduled shifts per month, maintain an active email address and meet the following criteria:

- **Professional** – Maintain a clean, well-kept western or business casual attire and a high standard of personal hygiene to ensure a positive environment.
- **Public Speaking Skills** – Ability to present to groups of 25 people or less with clarity, poise and enthusiasm while using a portable microphone and headsets.
- **Objective** – Comfortably navigate multifaceted or sensitive historical topics with balance, nuance, and respect for differing viewpoints.
- **Adaptability** – Able to adjust tour in real-time based on gallery conditions, guest questions and varying learning levels.
- **Time-Management Skills** – Keep tours on track, delivering content, facilitating in-depth discussions and highlighting key points to ensure stops are completed in the allotted time.
- **Physical Stamina** – Comfortable standing and walking through the galleries for at least 60 to 90 minutes while maintaining energy and focus.
- **Safety** – Support a safe environment by monitoring behavior and addressing concerns appropriately.